Audi MediaInfo



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Diesel emissions: Individual customer information for Germany on Audi website

- Affected models continue to be technically safe and roadworthy
- Retrofit solutions for EA 189 engines in preparation
- Information at www.audi.de or from dealers
- Action plan to be presented to the authorities in October

Ingolstadt, October 2, 2015 – Every customer in Germany can find out quickly and easily about his or her Audi being affected by irregularities relating to the software used. The car's chassis number only has to be entered on the website www.audi.de. Customers can then immediately see whether the car is affected. In the coming week, this function will also be available in the worldwide markets via national Audi websites.

Alternatively, customers can already find out whether their cars are affected through their Audi dealers or the national customer-support organization. In parallel, technical solutions are being prepared with which Audi models will be retrofitted. This service action will be presented to the responsible authorities later in October.

Audi customers will be informed in the coming weeks and months about how their cars will be retrofitted. The cars affected are Audi models with 1.6-liter or 2.0-liter TDI diesel engines of the type EA 189 and certified according to the European emission standard EU5. These cars continue to be roadworthy and technically safe without any restrictions.

The 1.6-liter and 2.0-liter TDI engines certified according to the new EU6 emission standard are not affected. The same applies to V6 and V8 TDI engines, irrespective of whether they are certified according to EU5 or EU6.

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